

1           **BIM Compatibility and its Differentiation with Interoperability Challenges as an  
2           Innovation Factor**

3           Sara Shirowzhan<sup>a</sup>, Samad M.E. Sepasgozar<sup>b</sup>, David J. Edwards<sup>c</sup>, Heng Li<sup>d</sup>, Chen Wang<sup>e</sup>

4           <sup>a</sup> Faculty of Built Environment, University of New South Wales, Sydney, Australia. Email:

5           [s.shirowzhan@unsw.edu.au](mailto:s.shirowzhan@unsw.edu.au)

6           <sup>b</sup> Faculty of Built Environment, University of New South Wales, Sydney, Australia. Email:

7           [Samad.sepasgozar@gmail.com](mailto:Samad.sepasgozar@gmail.com)

8           <sup>c</sup>School of Engineering and the Built Environment, Birmingham City University, UK and

9           University of Johannesburg, South Africa. Email: [drdavidedwards@aol.com](mailto:drdavidedwards@aol.com)

10           <sup>d</sup>Faculty of Construction and Environment, Hong Kong Polytechnic University, Hong Kong.

11           Email: [heng.li@polyu.edu.hk](mailto:heng.li@polyu.edu.hk)

12           <sup>e</sup>College of Civil Engineering, Huaqiao University, 361021 Xiamen, China, and Fujian

13           Province Higher-Educational Engineering Research Centre, 361021 Xiamen, China. Email:

14           [derekisleon@gmail.com](mailto:derekisleon@gmail.com)

15           Corresponding Author: Dr. Samad Sepasgozar. Corresponding Email:

16           [Samad.sepasgozar@gmail.com](mailto:Samad.sepasgozar@gmail.com)

17           **ABSTRACT**

18           Building information modelling (BIM) applications are being increasingly introduced  
19           throughout the construction industry and within academia, a large amount of BIM  
20           applications has been recommended within literature. However, coverage of the theory of  
21           BIM diffusion (which combines contextual and technical issues of the applications) remains  
22           scant and underdeveloped. Compatibility is one of the key contextual factors of Diffusion of  
23           Innovation theory that involves predicting BIM adopters' behaviours and identifying what  
24           components require extra effort for successful BIM implementation. However, this important  
25           theoretical concept has not been developed in pertinent BIM literature nor used correctly to  
26           extend existing knowledge because compatibility variables are not understood in a  
27           construction context. This seriously impedes the correct usage of BIM in construction. This  
28           study systematically and critically reviews BIM compatibility (BIM-COM) literature to  
29           distinguish compatibility issues at the organisational level and the concept of interoperability  
30           at the technical level. A sample of 57 out of the 131 articles constituted secondary data and  
31           each paper represented the unit of analysis. Bibliographic analysis techniques were used to  
32           identify co-authoring network and contents' concentration in the created bibliography.  
33           Content analysis and text mining approaches were employed using a thematic clustering  
34           analysis for grouping authors and themes within articles. The findings illustrate that the  
35           concept of compatibility is surprisingly poorly understood and often overlooked in the  
36           literature. The paper argues that interoperability issues prevail as the key practical barrier to  
37           BIM implementation. The paper identifies a large knowledge gap in terms of improving  
38           compatibility measures, which should be employed by innovators to assess their BIM  
39           applications before they offer it to construction companies. The findings presented will help  
40           to extend BIM applications and speed up the adoption rate among stakeholders with different  
41           needs and using different file formats.

42           **Keywords:** Compatibility, interoperability, adoption, implementation, data and model  
43           exchange, BIM.

51    **1. Introduction**

52 Whilst the concept of BIM became common parlance within construction literature prior to  
53 2000, efficient implementation of BIM (and at full capacity) in companies at different levels  
54 within various countries remains a challenge. In the 1980s, Rogers [1] introduced Diffusion  
55 of Innovation (DOI), which investigates how an innovation is communicated and diffused  
56 over time through a social system [2,3]. The theory comprises two main components: the  
57 cumulative number of adopters; and time. Diffusion is viewed as a ‘passive’ process whereby  
58 the relative advantages of new technology are communicated between industry members  
59 through the process of socialization [4-6]. Diffusion studies predominantly focus upon the  
60 adopter organizations in a certain sector and the communication channels they use to increase  
61 the awareness of a new technology (e.g. word-of-mouth or media). Sepasgozar et al. [7]  
62 discuss how innovation is communicated based upon a social mechanism relying on the  
63 adopter community, and the dissemination process relying on the managed mechanism and  
64 innovator strategies to interact with users. However, Rogers also suggests five characteristics  
65 for DOI, namely: (i) *relative advantage*; (ii) *compatibility*; (iii) *complexity*; (iv) *trialability*;  
66 and (v) *observability*. For almost two decades, the ‘*relative advantages*’ of BIM espoused  
67 within literature have encouraged industry adoption, where these palpable advantages  
68 include: lean architectural practice [8]; facility management [9]; and cost control [10].  
69 Previous studies also discuss the ‘*complexity*’ of BIM as an innovation characteristic [11-13]  
70 and attempt to develop more applications to alleviate complexity issues [14,15]. Similarly,  
71 the ‘*trialability*’ and ‘*observability*’ characteristics of DOI have been examined in different  
72 countries such as Pakistan [16], Malaysia [17] and Nigeria [18]. Of the five characteristics,  
73 ‘*compatibility*’ (i.e. with user needs, values and experience) has received a significant dearth  
74 of academic attention. For example, while Abanda et al. [32] review different software  
75 packages used for BIM within construction projects the research does not discuss  
76 compatibility and interoperability from the BIM adoption perspective.  
77

78 Whilst compatibility is a vital measure for predicting or facilitating BIM adoption within a  
79 specific context [19], it has yet to be examined in this context because it is not fully  
80 understood. Compatibility measures for extending a technology are perceived as consistent  
81 with the needs, values and competencies of potential adopters at either organisational or user  
82 level [98]. At present, the literature has either not used compatibility correctly for  
83 measurement of BIM users’ values at the organisation level, or it has ignored compatibility  
84 completely. Previous studies investigate interoperability of BIM with other systems, but as  
85 systems advance the interoperability is a continuously challenging issue in the field.  
86 Anecdotal evidence suggests that literature distinguishes different values or needs depending  
87 on the context, such as for large companies or small-sized companies [20,21]. Other technical  
88 studies report upon the experience and observed challenges of users in practice. However,  
89 compatibility is rarely examined as an independent factor and neither are its variables  
90 identified in a construction technology context. For example, Venkatesh (UTAT) identifies  
91 image, job relevance, output quality and result as four main variables of ‘perceived  
92 usefulness’, which is the main construct of the technology acceptance model (Davis 1983).  
93 BIM uptake therefore remains slow, much to the frustration of industry and government  
94 policy makers. Scholars from different disciplines report that some reasons for the slow  
95 adoption rate of information systems such as BIM and graphic information systems (GIS) are  
96 associated to compatibility [22,23] and also interoperability with software packages required  
97 for different tasks [24]. At a technical level, interoperability refers to the ability of a  
98 technology to exchange information, communicate and cooperate with other systems without  
99 major modification of their structure. Consequently, the technology can work with a user’s

100 existing technologies, despite differences in the implementation language, resulting in a  
101 collective behaviour [25]. For example, Zuluaga and Albert [22] investigate bridge case  
102 studies in North California and reveal that the Department of Transportation has adopted  
103 some fall protection supplementary devices that are not compatible with bridge guardrails.  
104 Thus, they suggest that compatibility should be assessed before a fall protection system is  
105 procured.

106  
107 To preserve consistency and develop uniformity throughout the paper, technology-related  
108 terms are defined here. ‘Technology’ refers to a broad concept comprising artefacts,  
109 knowledge about them and the practices pertaining to their operation and maintenance [26-  
110 28]. Technology also refers to user-embodied knowhow, expertise and associated processes  
111 [28]. In a construction context, ‘technology’ refers to any tools or machines and/or their  
112 modifications that are used to carry out a construction task, achieve the project objectives,  
113 manage and monitor construction operation, perform a specific function or solve a problem  
114 [26,29,30]. Most specifically, ‘construction technology’ embraces tools, systems,  
115 mechanisms, computers, electronic boards and components, equipment and any combination  
116 of resources used for carrying out physical construction activities in the process of  
117 construction from design to demolition. This definition of technology embraces BIM as a  
118 process by which to model, analyse, simulate, integrate and visualize building information by  
119 using different software and hardware devices and a computer-intelligible exchange method  
120 of building information that contributes to the delivery of a construction project [31-33]. The  
121 literature illustrates a shift from manually-operated systems and equipment to automated  
122 systems or to ‘machine-dominated’ construction operations [26], by exploring and  
123 demonstrating the relative advantages of the technology. A wide range of technologies which  
124 need to be integrated with BIM do receive attention in the literature, [34-36], such as virtual  
125 reality (VR) and augmented reality (AR) [37,38]; mobile and wearable technologies [39];  
126 Lidar [40-42]; automated material identification [43]; real-time location and tracking systems  
127 [44]; and GPS-guided plant and machinery [45].

128  
129 The process of adopting these technologies (including BIM adoption) is also discussed  
130 frequently. Construction technology adoption theories [7] are founded upon the established  
131 body of knowledge of information systems [1,46]. ‘Technology acceptance’ is nested in the  
132 psychological theories that predict individual decision and intention to use a new technology  
133 pertinent to a series of mental and behavioural states [47]. At the organisational level, where  
134 the decision is made through a formal process, and more than one person is involved in the  
135 decision-making, the ‘technology adoption’ process from a managerial perspective should be  
136 investigated [7,48]. User acceptance can be one of the critical determinants of the adoption  
137 process in an organisation. However, the ambiguities regarding compatibility as a key  
138 possible factor in BIM adoption have stifled the development of a clear understanding of the  
139 adoption process. This has resulted in inaccurate prediction of BIM implementation, and a  
140 low rate of BIM adoption [49-51,21,52,53]. At present, the digital technology market does  
141 not provide a task-specific solution for compatibility and its associated technical concept of  
142 interoperability, which negatively affects the demand pull and technology push [54].  
143 Compatibility measures how BIM is perceived to be consistent with a user’s experience,  
144 needs and values. As the construction industry is a fragmented industry with multiple  
145 stakeholders each having different values and needs, and using different software platforms,  
146 compatibility (at both organisational and technical levels) must be carefully investigated [53].  
147 Wang and Dunston [55] consider compatibility as a factor of ergonomic property. They  
148 assume that compatibility is addressed where the virtual reality user correctly interprets  
149 representations of virtual and real objects. From this perspective, the compatibility effects

arising from the differences in the format of information derive from virtual and real objects, and also affect the user's interpretation of the object. This makes the process of data and model exchange time consuming and sometimes impossible. However, this is the common definition in the literature and can be a confusion where a scholar investigates compatibility of a new technology.

Whilst ubiquitous literature sources endorse BIM in different contexts and promote it as a multi-actor and multi-discipline collaborative system [56], BIM project fit and compatibility, and also its quality in terms of interoperability across stakeholders' applications, have not been fully examined in different complicated cases. Some of the associated measures of technical compatibility are discussed in information systems such as fault tolerance [57,58], interoperability, user error protection, reusability or maintainability and portability. Recent studies report large gaps in BIM implementation [59] with serious challenges for the integration of BIM with other emerging technologies such as Internet of Things (IoT), sensors and cloud computing [60] and Cloud [56]. While the value of interoperability of BIM has been extensively discussed, the main issue has been its interoperability with AutoCAD files [61] and recently energy software. This need has shifted from 2D drawings to a variety of aforementioned emerging technologies [56]. BIM represents a shared knowledge system (containing geometric and semantic information) about a building [32,62] or a collaborative system [56], although this paper discusses the technical challenges of sharing information and delivering or transferring data to stakeholders' systems. Other BIM concepts used in the literature include virtual design and construction (VDC) [32,63] and multi-dimensional models, such as time as a fourth dimension (4D) [32,64-66], cost as a fifth dimension (5D) [67,56,68], life cycle analysis as a sixth dimension (6D) [34], facility management application as a seventh dimension (7D) and building occupancy as an eight dimension (8D). Previous studies suggest that compatibility with the existing infrastructure of a potential adopter and their current practices or processes are major requirements for successful BIM adoption [69-71,54]. However, this concept has not been used correctly but rather as a general term in various BIM implementation efforts. According to Rogers, compatibility can be defined as the degree that the technology is consistent with the user's experience, needs and values, and the current infrastructure in a construction company.

This paper aims to identify BIM compatibility (BIM-COM) articles and systematically analyse them (as a secondary data source and unit of analysis) to determine prevailing gaps in knowledge. A concomitant objective is to identify how the concepts of compatibility at the organisational level, and interoperability at the technical user level, have developed within construction literature and importantly, how this development informs practice. A deeper understanding of compatibility for vendors and application developers to involve in DOI is developed by offering a technology more compatible to construction companies' values and needs. The research argues that the literature is fragmented and ignores the classical concepts and theories of technology adoption and implementation in information systems. For example, the concept of adoption and implementation are used interchangeably without careful consideration of their relevant theoretical backgrounds. This review first develops a systematic search method to identify relevant articles and develop the BIM-COM data base. Second, the results of bibliographic analysis are presented and third, the results of content analysis are reviewed, including the main themes covered in the literature. Finally, there is a discussion of the knowledge gap and opportunities for future studies.

198 **2. Review methods**

199 The overarching methodological position employed for this current study was interpretivist  
200 epistemological design that utilised extant literature as an invaluable secondary source of  
201 data, where each paper constituted a unit of analysis. From an operational perspective, a four-  
202 stage waterfall process was adopted to conduct the systematic review of literature, namely: (i)  
203 database selection; (ii) primary search with controlled criteria; (iii) bibliography analysis; and  
204 (iv) content analysis. The first two steps sought to identify and develop the BIM-COM  
205 literature database. The last two steps constituted the analytical phase.

206 **2.1. Step 1: Database selection**

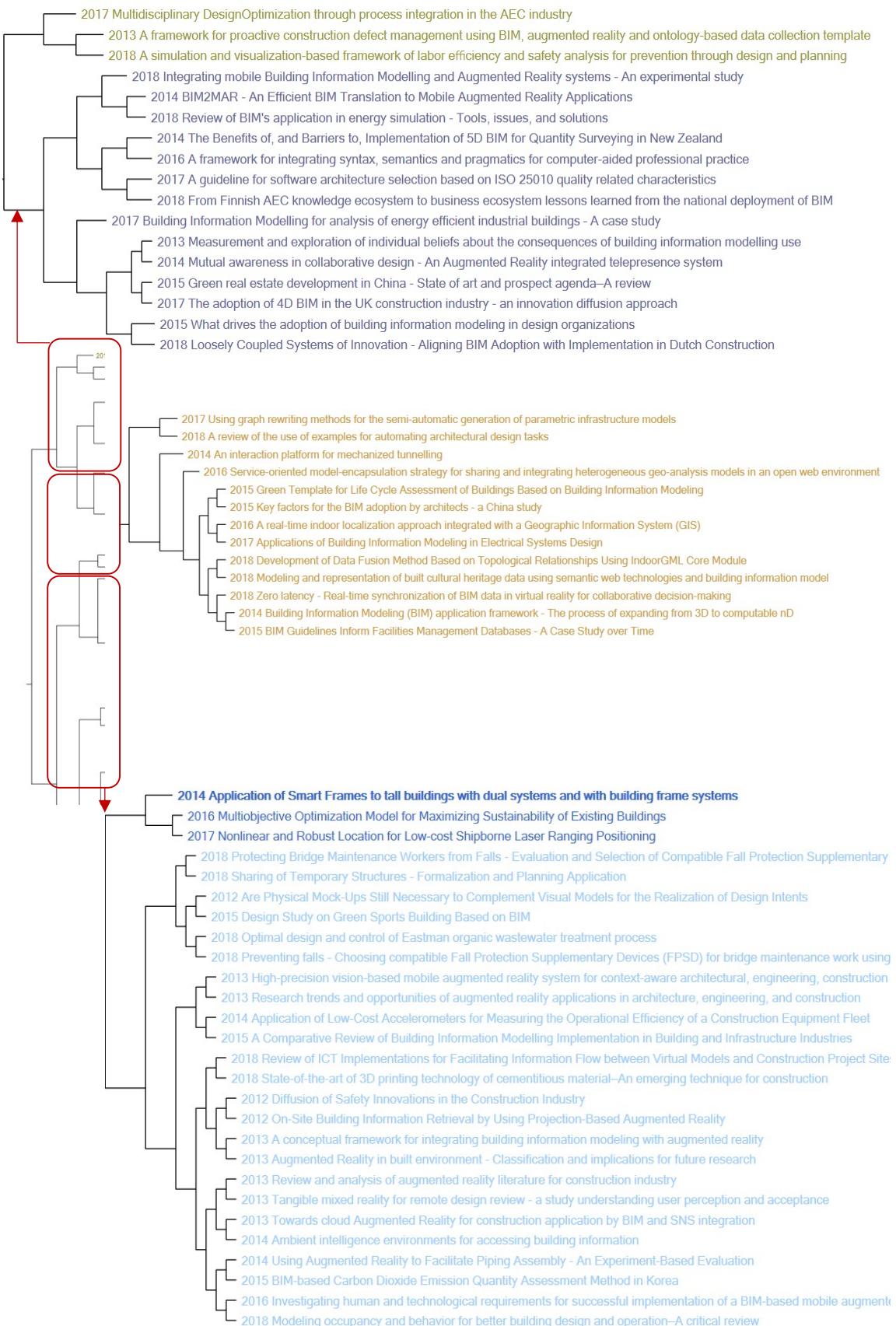
207 Relevant publications to the BIM-COM topic were chosen from the Scopus database of  
208 journal publications (<https://www.scopus.com/sources>). Bibliographic analysis was used to  
209 methodically identify patterns of co-authorship and co-occurrence of keywords. The textual  
210 string utilised included two main search terms of 'building information modelling' and  
211 'compatibility' and resulted in 131 articles being identified as relevant to the current study.  
212

213 **2.2. Step 2: Filtering and controlled criteria**

214 Further cleansing and filtering of the sample was required to ensure that only relevant articles  
215 were included in the ensuing analysis. Specific criteria (including paper type, language, year  
216 and journal) were applied to filter the search results and find recent papers relevant to  
217 compatibility. Viz: ( ALL ( "building information model\*" ) AND ALL ( "compatibility" ) )  
218 AND ( EXCLUDE ( DOCTYPE , "cp" ) ) AND ( EXCLUDE ( LANGUAGE , "German" )  
219 ) OR EXCLUDE ( LANGUAGE , "Chinese" ) OR EXCLUDE ( LANGUAGE ,  
220 "Lithuanian" ) OR EXCLUDE ( LANGUAGE , "Portuguese" ) ) AND ( EXCLUDE ( SRCTYPE ,  
221 "p" ) OR EXCLUDE ( SRCTYPE , "b" ) OR EXCLUDE ( SRCTYPE , "k" )  
222 ) OR EXCLUDE ( SRCTYPE , "d" ) ). This resulted in a total of 57 full papers that  
223 constituted the pertinent BIM-COM literature. The cluster and content analysis created  
224 thematic clusters of articles with similarities in reference keywords. Systematically reviewing  
225 each cluster sought to identify gaps, deficiencies or directions in the literature based on the  
226 BIM-COM database articles.  
227

228 **2.3. Steps 3 and 4: Bibliography and content analysis**

229 The co-occurrence analytical map of keywords was created using bibliographic analysis of  
230 the literature to understand the main keywords and topics used in the sample BIM-COM.  
231 Furthermore, the co-authorship network, using the full counting method, was also undertaken  
232 to show authors who have contributed to the BIM-COM literature. Since these types of  
233 analyses do not provide an in-depth insight into the literature, content analysis was also  
234 carried out. All papers were clustered by their similarity using Jaccard's coefficient as a  
235 similarity metric. Five clusters are shown in Figure 1. The content of the articles in each  
236 cluster was carefully reviewed and analysed.  
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Figure 1. Five clusters of the sample BIM-COM dataset.

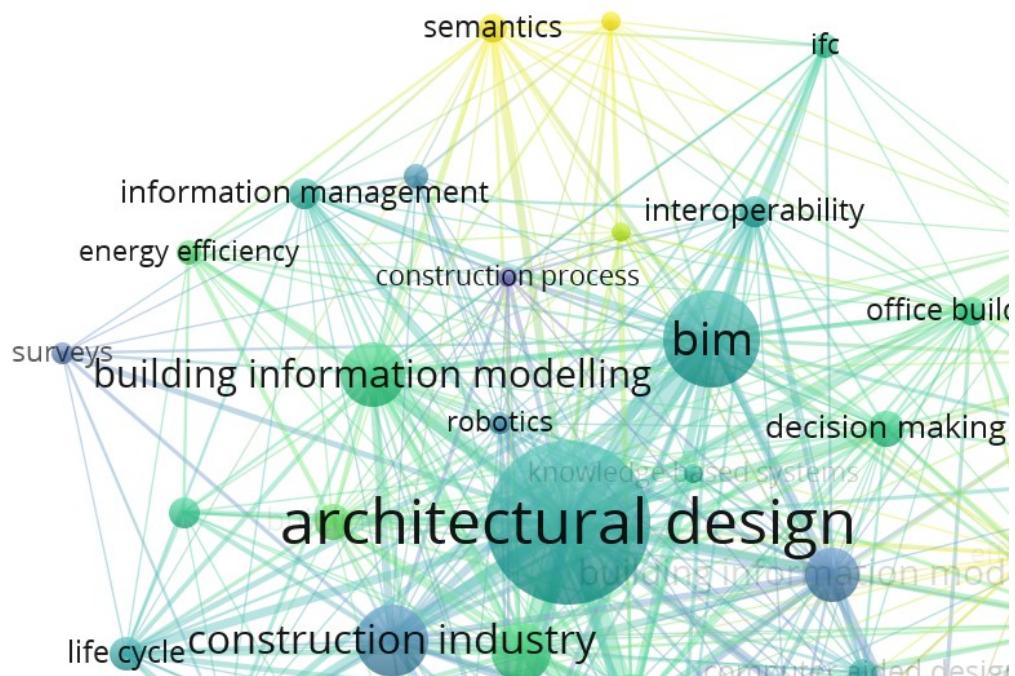
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### 243 3. Results

244 Figure 2 illustrates a co-occurrence analytical map of keywords created using the  
245 bibliographic BIM-COM database of research articles. The size of the nodes is indicative of  
246 the volume of publications that include these keywords – hence the larger the node, the  
247 greater the body of knowledge in that area. The BIM-COM literature shows that the main  
248 focus of adoption and implementation is larger for architectural companies than the  
249 construction industry.

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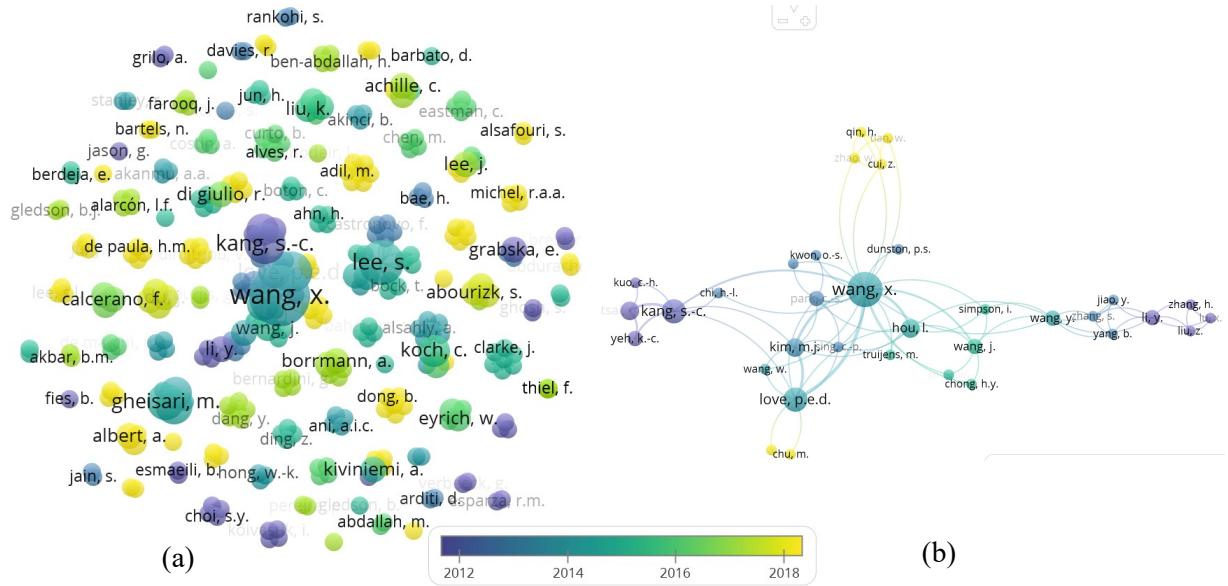
253 Figure 2. Co-occurrence analytical map of keywords created using bibliographic analysis of  
254 the literature.

255

256 Note: The minimum number of co-occurrences of keywords was 5. The network includes  
257 1269 keywords identified in the developed bibliography.

258

259 Figure 3 illustrates the co-authorship networks created using the full counting method, which  
260 considers a full weight of '1' for each co-author for each identified paper. Thus, the total  
261 weight of the article will be equal to the number of authors of that article [72]. Each circle in  
262 the figure represents an author and its diameter reflects the number of publications of the  
263 corresponding author indexed in Scopus. The approximate strength of the co-authorship link  
264 between corresponding authors is represented by the distance between two circles. Lines are  
265 used to indicate the strongest co-author links and hence, the shorter lines illustrate a stronger  
266 co-authorship link between the authors on this topic. Colours such as green or red represent  
267 clusters of authors with strong co-authorship links. Figure 3(a) shows that there are 330 co-  
268 authors involved in the literature with a minimum number of 1. This clearly demonstrates that  
269 there are many sets of co-authors who are not connected to each other and possibly work on  
270 different sub-domains within the literature. Figure 3(b) shows the largest co-authorship  
271 network with 34 co-authors and reveals fairly small networking between the authors of the  
selected literature.



275 Figure 3. Visualisation of the co-authorship network using the full counting method. (a) the  
276 network for all 330 co-authors, and visualisation (b) the largest network within the literature.

277 Note: The minimum number of articles by an author was considered as 1.

In order to gain insight into the papers and key target journals, all papers of the BIM-COM literature were ranked against their citations. Table 1 shows that papers discussing the interoperability of BIM with other technologies (such as AR and VR) received more citations over time or per year. Most of the top high-cited papers were published in Automation in Construction.

Table 1. Selected high-cited articles in the BIM-COM literature based on Scopus data set in 2019.

ID	Year	Topic and reference details	Journal	Citation	Citation per year
54	2013	BIM and AR for defect management [73]	Automation in Construction	100	17
55	2013	Research trends of AR applications in architecture and construction [74]	Automation in Construction	97	16
45	2014	BIM applications and expanding from 3D to computable nD [32]	Automation in Construction	80	16
56	2013	Future research of AR in built environment [75]	Automation in Construction	73	12
57	2013	Integration of BIM and VR [76]	Automation in Construction	69	12
32	2015	Review of BIM in building and infrastructure industries [77]	Archives of Computational Methods in Engineering	44	11
33	2015	Adoption of BIM in design organizations considering architects' behavioural intentions [52]	Automation in Construction	44	11
64	2012	Review the IFC standard [78]	Electronic Journal of Information Technology in Construction	70	10
19	2017	BIM for energy efficiency analysis [53]	Renewable and Sustainable Energy Reviews	19	10
58	2013	Vision-based mobile AR system for facility management applications [79]	Visualization in Engineering	47	8
34	2015	Review of green real estate development [80]	Renewable and Sustainable Energy Reviews	28	7
59	2013	Cloud AR and integration with BIM and SNS	Automation in Construction	40	7

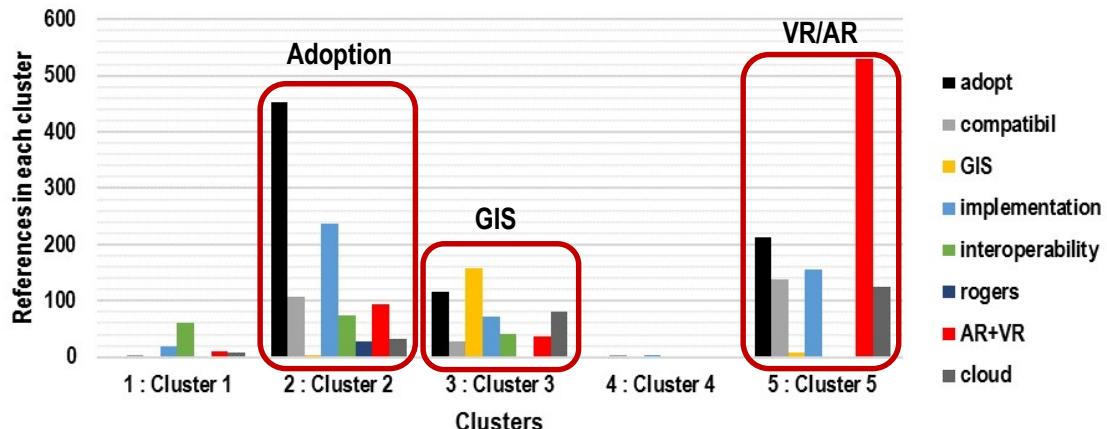
		[81]			
60	2013	Individual beliefs and BIM [69]	Construction Management and Economics	38	6
35	2015	BIM adoption by architects [82]	Engineering, Construction and Architectural Management	25	6
46	2014	Mutual awareness in collaborative design using AR [83]	Computers in Industry	30	6
47	2014	Intelligence BIM for healthcare facility management [84]	Facilities	25	5
48	2014	5D BIM implementation for quantity surveying in New Zealand [68]	Australasian Journal of Construction Economics and Building	24	5
36	2015	BIM and facilities management databases [63]	Buildings	19	5
37	2015	Green template for life cycle assessment using BIM [85]	Sustainability (Switzerland)	19	5
38	2015	AR for facilitating piping assembly [86]	Journal of Computing in Civil Engineering	19	5
65	2012	On-site BIM retrieval by using AR [87]	Journal of Computing in Civil Engineering	33	5
61	2013	Review of AR literature [88]	Visualization in Engineering	28	5
26	2016	Integrating geo-analysis models in an open web environment [89]	ISPRS Journal of Photogrammetry and Remote Sensing	14	5
66	2012	Diffusion of safety innovations [90]	Journal of Construction Engineering and Management	32	5
27	2016	Human and technological requirements for BIM and mobile AR implementation [91]	Facilities	13	4
49	2014	BIM integration with mobile AR [92]	Journal of Management in Engineering	19	4
39	2015	Operational efficiency of construction equipment [93]	Journal of Computing in Civil Engineering	13	3
40	2015	AR for enhancing students' performance [94]	Advances in Engineering Education	11	3
62	2013	Mixed reality for remote design review [95]	Visualization in Engineering	16	3

286 Note to table: Building information modelling: BIM; augmented reality: AR; social networking  
 287 services: SNS.

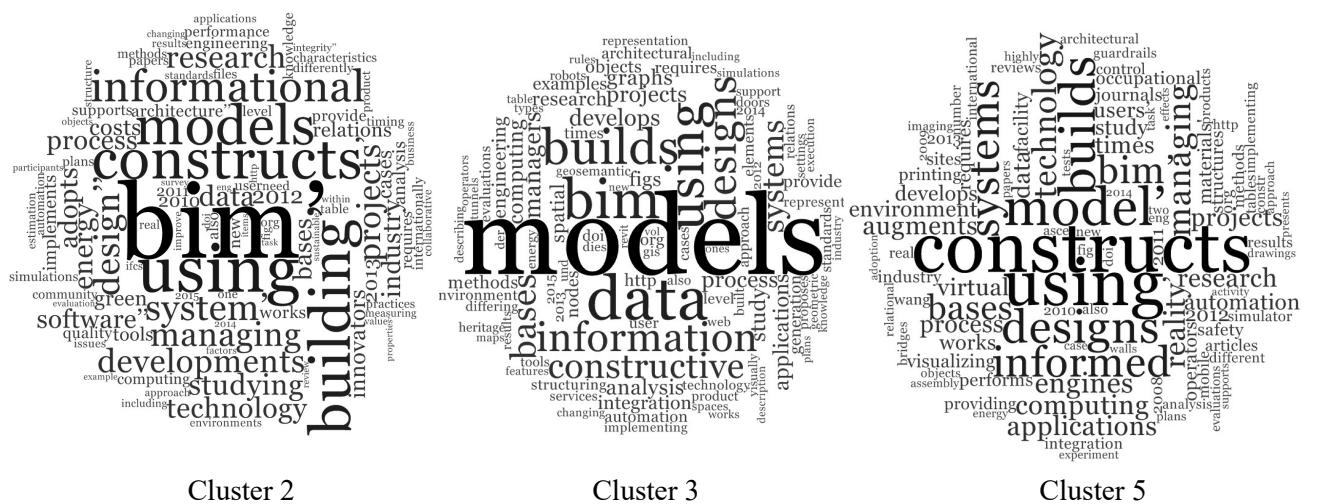
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### 289 **3.1. Clustering and content analysis**

290 The sample of 57 full papers was carefully reviewed and classified based upon keyword  
 291 similarity to produce five clusters with clusters 1 to 5 including 3, 14, 13, 3 and 24 papers  
 292 respectively. The articles within each cluster were analysed in terms of relevance to:  
 293 adoption; compatibility; GIS; implementation; interoperability; Rogers theory; AR and VR;  
 294 and cloud-based technologies. Figure 4 demonstrates that clusters 2, 3 and 5 are those mainly  
 295 under discussion and thus the relevant sub-topics should be analysed further. Figure 5 shows  
 296 the results of word clouds for the three main clusters 2, 3 and 5. Clusters 1 and 4 are merged  
 297 with relative clusters to constitute three groups, namely: BIM adoption, GIS and VR/AR.  
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299  
300 Figure 4. References in each cluster referring to the dominant referencing of adoption, GIS  
301 and VR/AR in clusters 2, 3 and 5 respectively.  
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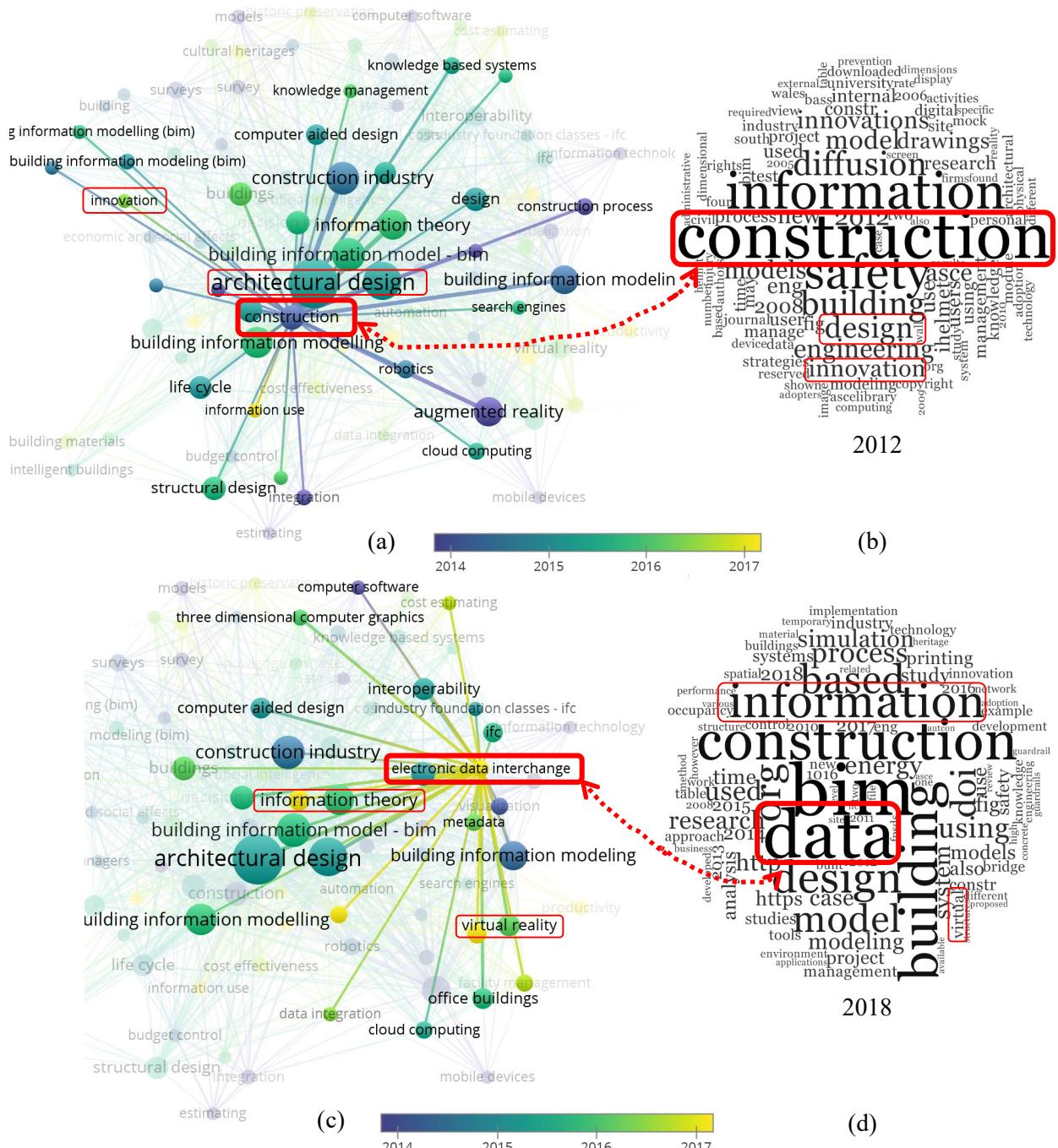
303 Cluster 2

304 Cluster 3

305 Cluster 5

306 Figure 5. Word clouds of the key clusters of the BIM-COM literature.  
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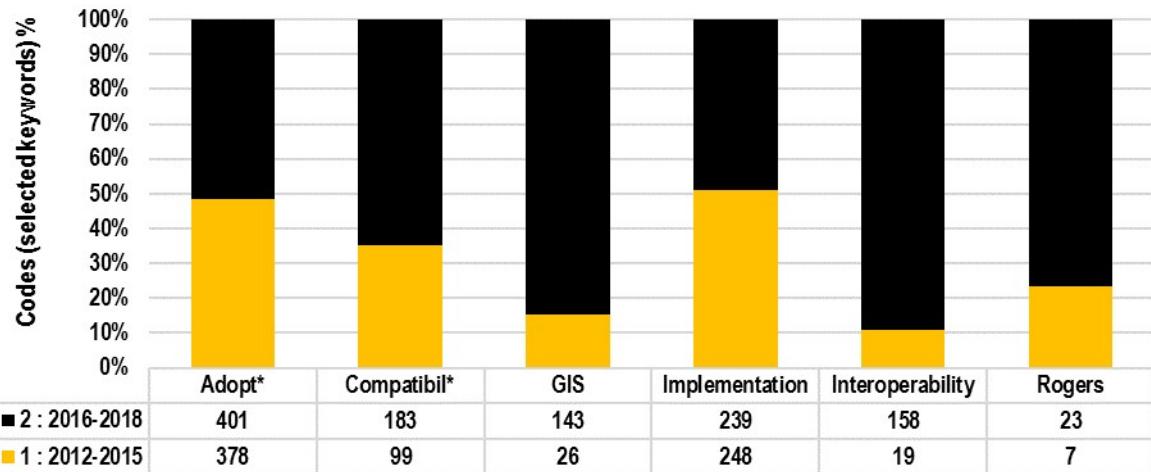
309 In order to identify the temporal trend in both the overall literature and the BIM-COM  
310 literature set, a time-based analysis strategy was applied to both data sets. Figures 6a and 6b  
311 show that papers focused on the application of BIM in construction and architectural design  
312 before 2014. Figures 6c and 6d show that data interchange is used co-concurrently with other  
key concepts post-2017. This shows that topics related to data handling, format and other  
interoperability issues will continue to be an important domain that requires careful  
investigation.



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Figure 6. Key focus of the literature over time. (a) co-occurrence of construction and other high frequency words before 2014 in the overall literature; (b) Word clouds of key words within papers published in 2012 in the BIM-COM literature; (c) co-occurrence of electronic data interchange and other high frequency words after 2017 in the overall literature; (b) Word clouds of key words within papers published in 2018 in the BIM-COM literature.

Figure 7 presents the frequency of the main codes in the BIM-COM literature over two different periods of time: 2012 to 2015 and 2016 to 2018. It illustrates that the focus on interoperability increased by 90% in the later time period, and more particularly the interoperability of BIM with GIS increased by 85%. In terms of theoretical investigations, the frequency of using Rogers theory and compatibility also increased in the later time period.



328 Figure 7. Comparing the number of references of keywords in two periods: (a) black: recent  
329 years from 2016-2018; (b) orange: early years of the BIM-COM literature from 2012-2015.

331 Each cluster was also analysed based on the year of publication, thus Table 2 shows the  
332 number of article references for each individual node (concept) by publication year, with a  
333 total of eight nodes analysed. The focus of the BIM-COM literature is seen to be ‘adoption’  
334 and ‘implementation’ (nodes A and D) with frequencies of 779 and 487 respectively over the  
335 time period of the sample. The figures show that the integration of BIM with ‘GIS’ has  
336 received increased attention from 2016, while ‘interoperability’ and ‘compatibility’ display  
337 higher frequencies in 2017 and 2018, with almost half of the total frequency (282) of  
338 ‘compatibility’ being from references in 2018. These three clusters show little focus received  
339 in 2012 and 2013, whereas ‘adoption’ has been a focus of the BIM-COM literature from 2012  
340 onwards.

Table 2. References coded into each node by year.

	A: Adopt	B: Compatibil	C: GIS	D: Implementation	E : Interoperability	F : Rogers	G: AR+VR	H: Cloud	Articles per year
1 : 2012	76	4	0	9	0	0	15	0	3
2 : 2013	90	38	2	61	1	3	352	107	9
3 : 2014	36	19	13	63	6	1	173	6	9
4 : 2015	176	38	11	115	12	3	10	11	8
5 : 2016	10	10	74	32	11	0	33	12	5
6 : 2017	124	35	42	26	83	12	1	14	7
7 : 2018	267	138	27	181	64	11	90	96	16
<b>Total</b>	<b>779</b>	<b>282</b>	<b>169</b>	<b>487</b>	<b>177</b>	<b>30</b>	<b>674</b>	<b>246</b>	<b>57</b>

344 Noteworthy is that the integration of BIM with ‘AR/VR’ received considerable attention from  
345 the sample authors in 2013 and 2014 even though ‘interoperability’ was not yet an issue.  
346 When interoperability entered into the literature of BIM compatibility, the need to integrate  
347 BIM with AR/VR in an automated manner became a prominent issue. In 2018, 90 references  
348 were linked to AR/VR concepts; further investigation revealed that only seven articles paid  
349 attention to virtual models in 2018. Two of those that frequently referenced to AR or VR  
350 included Chu et al. [96] and Alsafouri and Ayer [97]. A total of 22 reference codes (0.32%  
351 coverage) were found in the Chu et al. [96] article evaluating a simple AR BIM tool and 38  
352 references codes (0.36% coverage) were found in the Alsafouri and Ayer [97] article. There  
353 is no evidence showing why AR and VR have received more attention again recently. In

addition, the desire to utilise AR/VR has not encouraged authors within the sample to examine or fully report upon the interoperability challenges of the AR and VR tools and BIM. Over the seven-year time period, the number of articles that discuss compatibility of BIM with AR and VR integration at least once in their article is 22 and 21 out of 57 respectively (just under 40% of our sample). Finally, the integration of BIM with Cloud received considerable attention in 2013 and 2018, which surprisingly shows a similar pattern to AR/VR integration.

### 3.2. Critical content analysis and developing a theoretical base

Table 3 illustrates the focus of each cluster. Three main themes were selected based upon the initial screening of the selected papers. Theme 1 incorporates adoption, compatibility, implementation, interoperability and Rogers keywords. Theme 2 includes GIS, interoperability and cloud keywords. Theme 3 includes compatibility, implementation, cloud and VR/ AR keywords. The thematic analysis shows that Cluster A has a main focus on Theme 1; Cluster B focuses on Theme 2; and Cluster C focuses on Theme 3. These clusters and themes are the main pillars of a conceptual framework based on the DOI theory. Each cluster will be discussed separately.

Table 3. A conceptual matrix of clusters and themes as the basis of DOI theory including a summary of the referencing within each theme.

BIM-COM	Theme 1: Adoption		Theme 2: GIS		Theme 3: AR/VR		Articles in each cluster	All references found
	Total references	References per article	Total references	References per article	Total references	References per article		
CA: Cluster A	901	64	109	8	473	34	14	1483
CB: Cluster B	254	20	280	22	215	17	13	749
CC: Cluster C	506	21	132	6	948	40	24	1586

#### 3.2.1. Cluster A with the focus on BIM adoption and interoperability

Cluster A has 14 articles with a total of 1,483 references. Table 3 shows that the focus of cluster A is clearly on theme 1, accounting for over 60% of all referencing within this cluster (901 out of 1,483). Within this theme, the number of references for adoption, compatibility, implementation, interoperability and Rogers keywords are 452, 108, 238, 74 and 29 references respectively, with adoption and implementation being most prominent. The average number of references per article is 64, which is the highest across all themes and clusters.

This cluster discusses adoption and implementation concepts and relevant factors. For example, Davies and Harty [69] propose a set of scales to measure a user's beliefs about the outcome of BIM implementation, which include: effort and performance expectancy; facilitating conditions; compatibility; social influence; and attitude. They present an online self-completion questionnaire to measure compatibility with the user's working mode. Inherent within their scales is an ability to facilitate conditions such as 'compatibility' measures and ensure that BIM is compatible with the participant's 'core job function' and/or that BIM fits to their 'working style'. They observe a strong correlation between compatibility and performance expectancy.

**Table 4.** Summary of selected papers of Cluster A.

ID	Focus and method	Context/business and country	Compatibility issues and/or measures
60	Measurement of individual beliefs about BIM [69]	Sample of 1301 participants in the UK (2013)	Strong correlation between performance expectancy and compatibility.
49	BIM translation to mobile AR applications [92]	Pilot study of a healthcare facility management, Georgia, US (2014)	Interoperability issues between servers; *.obj and *.json pipelines are time consuming and resulting in losing data.
46	Integrating AR with a telepresence tool for collaborative design [83]	Experiments to measure participants' perceptions about awareness and intentions to use (2014)	Workspace awareness is a strong cognitive design tool for remote collaborative design. The scale of software is limited when the team number is high.
33	Drivers of BIM adoption in design organizations [52]	Sample of 162 architects from Korea to measure their behavioural intentions (2015)	Strong correlation between perceived usefulness and perceived ease of use and compatibility.
19	BIM for energy modelling [53]	An historic and a new industrial construction case is selected (2017)	Inconsistencies between two models, failing to use material properties in the gbXML format, remodelling required.
22	The adoption of 4D BIM [71]	Sample of 97 from UK construction industry (2017), questions formulated from Rogers theory [98]	Significant association between compatibility and the adoption rate of 4D BIM. Limited variables used to measure compatibility.
15	Analysing knowledge and business ecosystem in the context of BIM deployment [54]	Sample of 20 participants for interviews from Finnish construction industry including government, managers and BIM users (2018)	Significance of interoperability highlighted; reported Euro 16 M program for developing interoperable information ecosystem; interoperability became important from 90s.
3	Integrating mobile BIM AR tool, an experimental study [96]	Evaluation of the modification of 2D drawings by 20 participants (2017)	Task efficiency was evaluated by mainly project and cost managers rather than technical users of BIM. The technical integration challenges were not identified.
10	Aligning BIM adoption with implementation [59]	Participants from three building cases for interviews from the Dutch construction industry (2018)	Case projects with compatible BIM had consistent outcome; BIM compatibility affects the project network stability, suggest development of network-regulated BIM instructions.
1	Application of BIM in energy simulation [99]	Review of papers related to energy modelling and tools (e.g. AutoCAD tools) and/or files (e.g. IFC and gbXML) (2018)	Gap identified in conversation between BIM applications and energy modelling tools, e.g. EnergyPlus and DOE2 cannot directly import and read BIM files including gbXML and IFC.

397 Note: AR stands for Augmented Reality. \*.obj and \*.json are extensions of Wavefront OBJ  
 398 and JavaScript Object Notation data.

Son et al. [52] discuss the drivers of BIM adoption by examining architects' behavioural intentions using a modified technology acceptance model. They propose that compatibility has a strong correlation with perceived usefulness and perceived ease of use. They also realise that interoperability with 2D AutoCAD is a key issue relating to compatibility for BIM adoption. Son et al. [52] refer to compatibility as a technical issue of BIM and the individual's existing experiences. However, compatibility covers more complicated factors than the technical issues. Gledson and Greenwood [71] adopt a DOI model [98] and consider compatibility as one of the variables for assessing the 4D BIM innovation. To measure compatibility, they ask participants whether 4D BIM is compatible with their construction planning processes and report over 61% agreement from the participants (with a mean response of 3.58 for this measure on a 5 point Likert item scale) and a significant relationship between compatibility and the rate of 4D BIM adoption. While this is an important finding, the number of measures for compatibility remain limited and largely unexplored in the literature, highlighting a gap in how compatibility of BIM applications can be measured.

Aksenova et al. [54] examine the Finnish architecture, engineering and construction sectors by interviewing 20 participants. They adopt grounded theory to explore various events and actors related to Finnish BIM adoption from 1965 to 2015. They find that interoperability is a main concern from the 1990s, and an international alliance is established for interoperability (including 12 international organisations). The main mission of the International Alliance for Interoperability (IAI) was to set standards through industry foundation classes (IF), which IAI renamed to SmartBuilding although its agenda later extended. Aksenova et al. [54] report that software leaders (who are instrumental to BIM adoption) surprisingly do not support any standards for information technologies because they do not want users to change their systems. Investigations by Sepasgozar et al. [100] confirm that software vendors play a key role in the technology adoption process, but receive very little attention from the construction industry [101]. Papadonikolaki [59] investigates the Dutch construction industry, finding that in three selected building case studies the IFC, Native and CAD/PDF file types are exchanged and/or delivered. The intention is to explore the relationship between BIM adoption motivation and implementation. Discussion reveals that the BIM implementation process for the case studies is complicated using hybrid digital and paper based deliverable practice and that the implementation process still needs to be understood. Papadonikolaki [59] concludes that two of the selected cases have a consistent outcome in their project due to compatible BIM drivers. In this study [*ibid*], compatibility is shown to be a key determinant in the consistency of project outcomes.

Williams et al. [92] develop workflow to integrate BIM into mobile AR applications. They apply the workflow to a healthcare facility management case in Atlanta, US, and report that there are issues with Wavefront OBJ and JavaScript Object Notation data sets with \*.obj and \*.json extensions. These extensions were used as pipelines for integrating complex geometry from AutoCAD programs. The problem was that the conversation process resulted in losing data and inconsistencies in geometries of objects. In a different context, Gourlis and Kovacic [53] use the architecture and technical building services information modelled in Autodesk Revit for analysing energy efficiency in two cases using Energy Plus via Sketch Up and the Open Studio Plug-in.

Kamel and Memari [99] also examine the interoperability of BIM with energy modelling tools and report that there are major challenges which include: missing data; data recognition and error transference; and inconsistency of the file extensions generated by GBS and OpenStudio or EnergyPlus. In fact, the process of exchanging data from BIM tools to energy

449 modelling and simulation tools such as Simergy, GBS, OpenStudio, DesignBuild, BEopt and  
450 eQuest is reported recently in 2019 as challenging or not fully automated. Kamel and Memari  
451 [99] state that data exchange is a difficult task and report observed issues in case studies, such  
452 as: missing or redundant data; data recognition, mapping and transferring issues;  
453 inconsistency in generated data; lack of required data or unwanted generated data; and  
454 manual re-entering of data. A recent publication by Mutis and Paramashivam [56] suggests  
455 that security tools should be employed for loss prevention, authentication, anomalous  
456 detection and format preservation.

457  
458 Wang et al. [83] employ a remote collaborative design platform to increase the distributed  
459 cognition among designers by integrating AR and a telepresence system. They conduct  
460 experiments and report that the integrated systems increase social capital and interpersonal  
461 interactions. The research [*ibid*] also discusses that the system promotes workspace  
462 awareness linking to other factors such as environment, knowledge, exploration and action  
463 [102]. In a healthcare facility case study, Irizarry et al. [84] similarly focus on integration of  
464 BIM and mobile AR, mentioning that interoperability between AutoCAD and other programs  
465 is required when the data needs to be shared with project stakeholders. They conclude that  
466 integration of several tools (such as AutoCAD (architecture and equipment), ERP and GIS) is  
467 required for realising the full potential of BIM in energy optimisation. The study [*ibid*] also  
468 clarifies that the issues related to data format and granularity are critical for industrial  
469 building projects, since a larger number of process, design and construction stakeholders are  
470 involved in the project over a short time span.

471  
472 Elsewhere, Haoues et al. [103] suggest that compatibility and interoperability are key  
473 measures of system quality models and standards such as ISO 25010. Xu et al. [104] create a  
474 prototype to collect data from BIM for generation of the item costs for the bill of quantity.  
475 They suggest that successful cost estimation is possible if the data format is comprehensive  
476 and compatible. Other studies in this cluster suggest that BIM adoption should be facilitated  
477 in different businesses, such as green building BIM to meet sustainability objectives during  
478 the post-occupancy period [80].

479  
480 **3.2.2. Cluster B with the focus on GIS interoperability**  
481 Cluster B has 13 articles with a total of 749 references. Table 3 shows that this cluster  
482 promotes BIM and GIS integration with a total of 280 references and the highest number of  
483 referencing for GIS, interoperability and cloud at 158, 41 and 81 respectively. This accounts  
484 for over 37% of all referencing of this cluster (280 out of 749). The average reference per  
485 paper is 22, which is the highest within the cluster and across all clusters for this theme.

486  
487 While the integration of GIS and BIM is discussed each year of the sample, this becomes an  
488 important topic from 2016 (refer Table 2). For example, Fernández-Caramés et al. [105]  
489 integrate a real-time location system with GIS due to its powerful spatial databases. They  
490 [*ibid*] discuss that GIS is a successful technology due to its interoperability. Different data  
491 can be imported into GIS such as IFC models [106-108], Geography Markup Language  
492 (GML) [109,105], Keyhole Markup Language (KML), or ESRI's shapefiles (SHP) [105].  
493 GML's simple feature profile and the SQL simple features describe similar geometries. GML  
494 is an XML encoding offered by the Open Geospatial Consortium (OGC) providing uniform  
495 geographic data storage and possibility of data exchanges [109]. Fernández-Caramés et al.  
496 [105] describe GIS as a 'fully human compatible' system because the design of the system is  
497 based on its usability, processing of geospatial data and potential to run queries [105]. For

example, running a query can help to find a room or object with a given position and to retrieve a list of options. Fernández-Caramés et al. [105] describe GIS interoperability as outstanding among other systems. Although they carry out an experiment in an indoor area of building, the localisation data is not visualised in BIM and related compatibility issues are not discussed because they believe GIS has a better interoperability.

Table 5. Summary of selected papers of Cluster B.

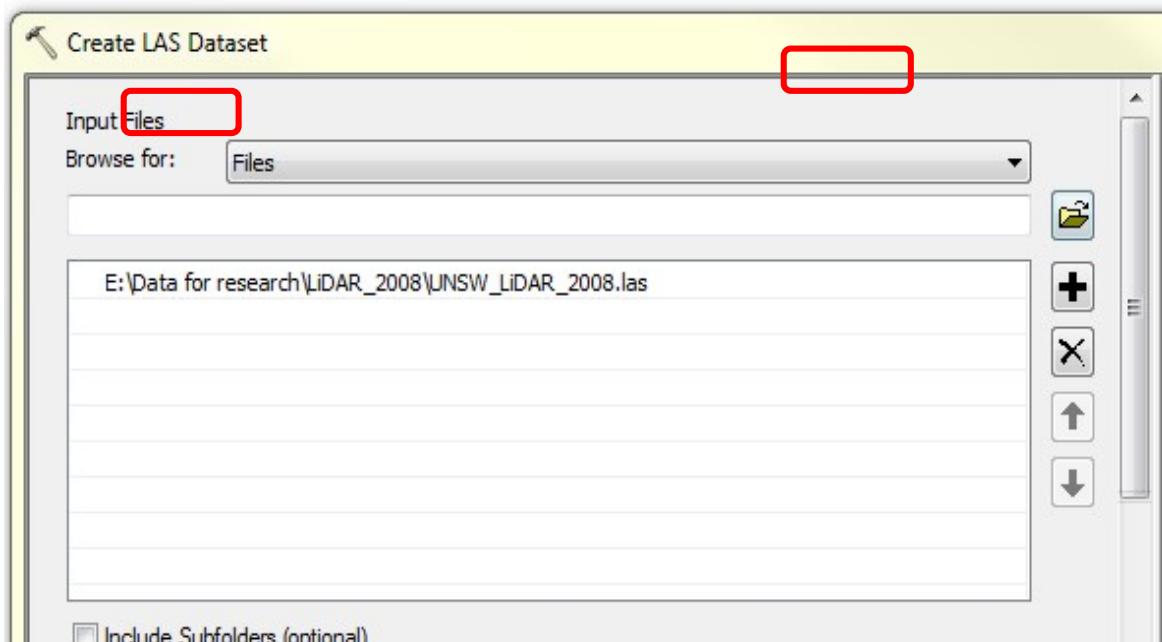
Focus and method	Context/business and country	Compatibility issues and/or measures
BIM integration with facilities management databases [63]	Employment of COBie and EcoDomus portal displaying data via Navisworks. Case study: Cinematic Arts Complex, US (2015)	Interoperability between BIM and facilities management software.
GIS integration with real-time indoor localization [105]	Utilising an autonomous navigation system in an indoor area; visualisation of the data in GIS (2016)	GIS described as a ‘fully human compatible’ system with high interoperability with different formats such as IFC models, GML, KML, ESRI’s SHP, GML’s simple feature profile and the SQL simple features .
Applications of BIM in electrical systems design [110]	Analysis of a case study of lighting design for a small office room inside a substation using an add-in tool to extract lighting information (2017)	Issues in automating the extraction of feeder schedule with voltage changes, single line charts, size adjustment of cables and circuit breakers based on approved codes, lack of standards and freeware BIM tools.
Data Fusion and IndoorGML core module [111]	Using AnchorNode of IndoorGML (2018)	CityGML suggested improving interoperability by developing topology-based data fusion techniques
Semantic web and BIM for representing heritage data [112]	Using LIDAR point cloud for modelling of an historic site in Northern Pakistan (2018)	Visualising a combination of structural and historical data; difficulties due to the differences in standards and heterogeneous data sets

**Note:** Geography Markup Language (GML); Keyhole Markup Language (KML); ESRI’s shapefiles (SHP)

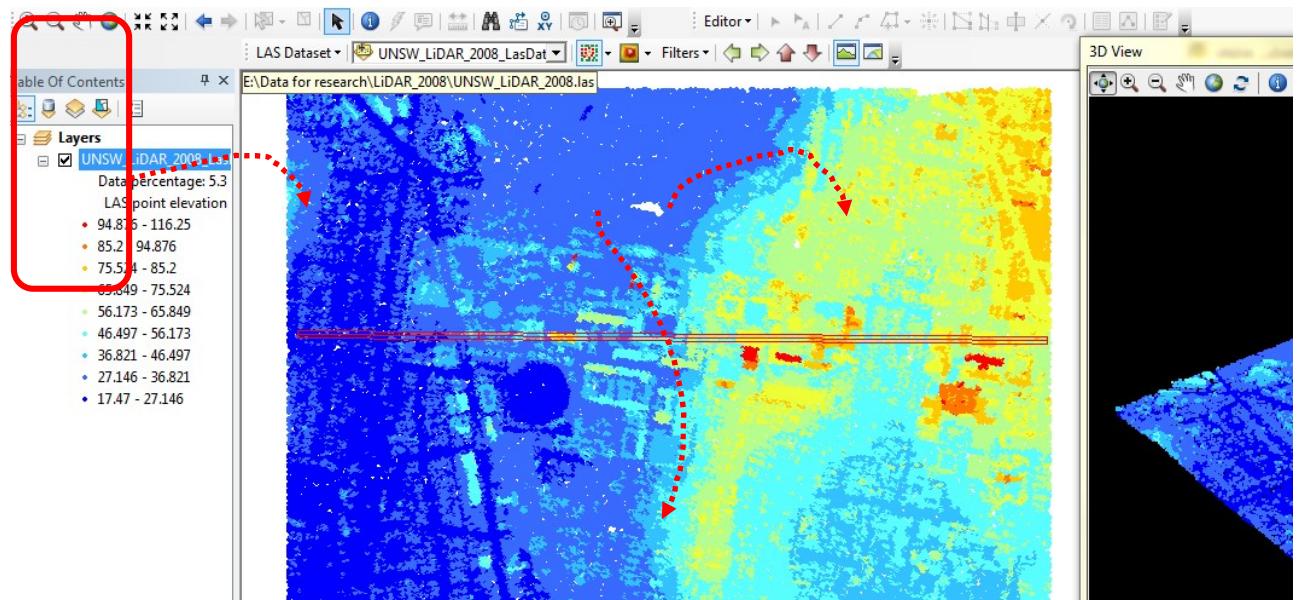
Vilgertshofer and Borrmann [113] also examine BIM capability of parametric design and confirm that the current BIM modelers are not flexible enough for defining parametric dependencies in complicated cases. They also confirm that GIS is compatible with the need to develop geometric-semantic modelling by using levels of detail (LoDs) [114]. However, they develop a model of capturing required knowledge for parametric modelling using a different set of tools. They use API of GrGen.Net for rewriting the graphs and rules, and also employ Autodesk Inventor as the 3D mechanical design communication due to its advanced parametric tools.

There are several unreported issues in terms of the use of LIDAR Data Exchange File (LAS) within a GIS environment which can be helpful for using point clouds at a building or a city scale. Reading and writing on LAS files in ArcGIS has been a big challenge for several years. While it is claimed that this problem is solved through either a GUI (see Figure 8) within ArcGIS or FME (see Figure 9) as a standalone software, this problem still exists as LAS files

522 cannot be read or written. Indeed, both the GUI and FME are additional steps to change the  
523 file format from \*.las to \*.lasd. There is a question whether any change from \*.lasd created  
524 for ArcGIS to .las format will keep the original attributes of the \*.las file (refer to Figures 10  
525 and 11).  
526



527 Figure 8. Conversion of \*.las to \*.lasd file as an additional step for ArcGIS to read \*.las file  
528 by using a GUI in ArcGIS. Red boxes refer to an option for importing data and its detailed  
529 information.  
530  
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532  
533 Figure 9. ArcGIS capability to only visualise the \*.lasd file using the LAS dataset toolbar.  
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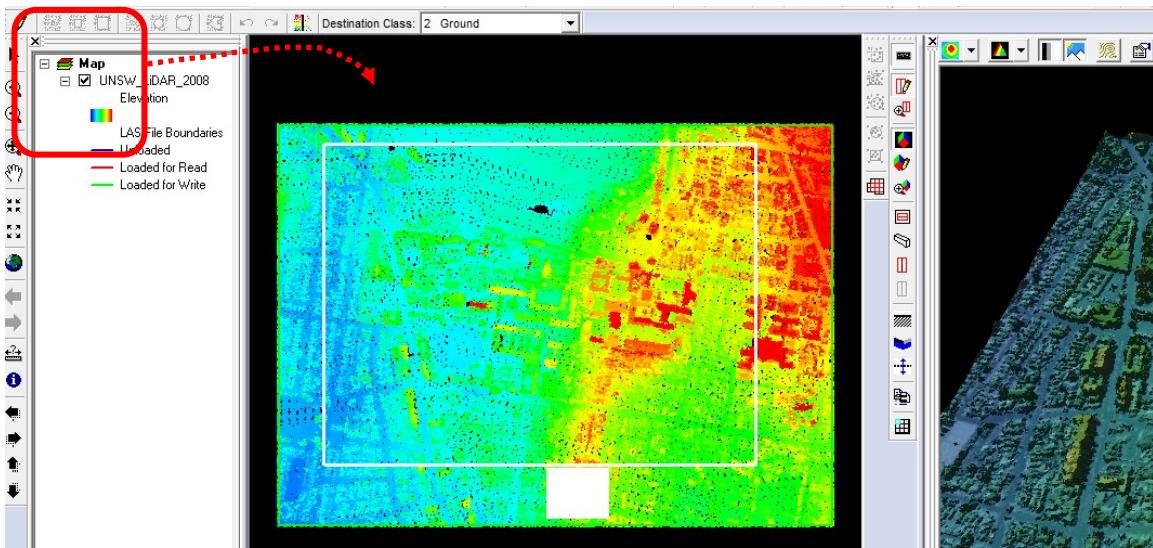


Figure 10. Required additional extension to ArcGIS for processing airborne lidar \*.las file (such as classification and noise removal) in addition to the visualisation.

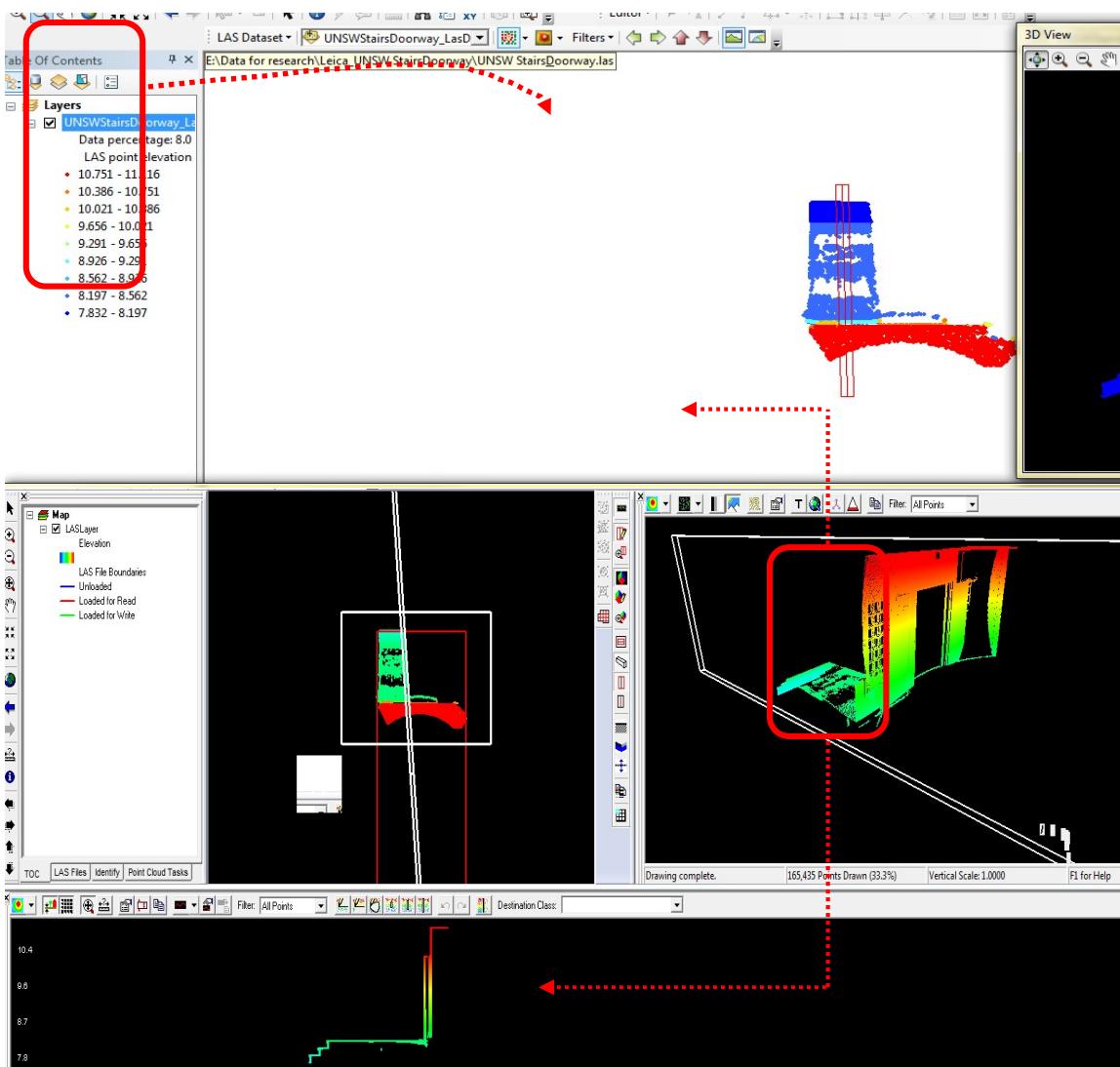


Figure 11. Terrestrial lidar data with a \*.las file format of a selected building.

542 Yue et al. [89] discuss that one single model cannot accurately provide detailed information  
543 for complex geo-analysis. They suggest that service standards should be extended including  
544 web processing service. However, they do not offer any solution for BIM compatibility.  
545 Ding, et al. [32] review applications of BIM and reveal a gap in integrating safety, quality  
546 and emissions into BIM during construction. Thus, they discuss approaches for quantifying  
547 these concepts, rather than the integration challenges.

548 Kensek [63] examines BIM compatibility with facility management systems including  
549 software packages and databases over time. Ding et al. [82] investigate BIM adoption factors  
550 in China using an integration with GIS. They find that ‘compatibility’ and ‘integration’  
551 between BIM and other software packages are a critical issue in China. However, they [*ibid*]  
552 do not define the concept of compatibility in their investigation, nor use compatibility as a  
553 variable in their measurement scales, similar to BIM capability, motivation and behavioural  
554 intention.

556 Lee et al. [85] discuss a green template to be used in BIM for environmental assessment of a  
557 case building based on Korean standards. They outline that the process of green evaluation  
558 using BIM is time consuming due to the challenges of data conversation between software  
559 packages and the lack of data compatibility. Lee et al. [85] employ IMPACT as the current  
560 evaluation tool established by the UK Building Research Establishment (BRE) and note that  
561 some data formats are not supported by the energy analysis systems. They [*ibid*] report that  
562 the interoperability issue affects the reliability of embodied estimation and increases the  
563 processing time. Sönmez [115] reviews papers on the architectural applications of computer  
564 vision and machine learning and semantic modelling. It is suggested [*ibid*] that computer  
565 vision and BIM provide big data of the built environment. However, the main concern is how  
566 to analyse and use such information rich data sets. Noor et al. [112] create a model that  
567 represents cultural heritage data with the integration of semantic web and BIM. They [*ibid*]  
568 report that there are limitations to representing architectural objects and their construction  
569 methods in heritage cases. They also find a lack of standards or common ontology in BIM  
570 and three packages (CityGML, MIDAS and CIDOC-CRM) employed in their  
571 experimentations.

572 Du et al. [116] outline a synchronization system for updating BIM changes in VR Oculus Rift  
573 DK2 in an automatic manner, following their revelation of a general problem that the  
574 conversation between BIM, including the project design data, and VR models is difficult and  
575 time consuming. However, they report that this system should be tested on complex models.  
576 The speed of synchronization will be affected where there are many interdependent elements  
577 changed. They discuss two types of limitations, such as internal and external latency,  
578 including delay in data entry, transmission, processing, perception, evaluation, judgement,  
579 and response. Park et al. [111] also extend the list of limitations when examining logical and  
580 geometrical topological relations. They report that heterogenous data formats, models, spatial  
581 resolutions and geometric resolution methods are key barriers of an efficient data fusion  
582 practice.

### 583 **3.2.3. Cluster C with the focus on AR/VR interoperability**

584 Cluster C has 24 articles with a total of 1,586 references. Table 3 shows that the focus of  
585 cluster C is on theme 3, accounting for 60% of all referencing of this cluster (948 out of  
586 1,586). Within this theme, the number of references for compatibility, implementation, cloud  
587 and VR/AR are 139, 155, 124 and 530 respectively. The average number of references per

591 paper is 40, which is the highest within the cluster and across all clusters for this theme.  
592 Table 5 shows several related works in this area.

593  
594

**Table 6.** Summary of selected papers of Cluster C.

Focus and method	Context/business and country	Compatibility issues and/or measures
Compatible fall protection tool for bridge maintenance [22]	Using Autodesk Fusion 360 for presenting guardrails for case bridges in North Carolina (2018)	Suggested compatibility measures efficiency, cost-effectiveness and safety which are to be assessed prior to using fall protection systems.
Review of virtual models [97]	Reviewing 119 papers from 2005 to 2015 (2018)	Full automated method of exchanging information between virtual models and other systems ignored.
Design of BIM-VR synchronization system [116]	Collection of BIM data from Revit, transfer using Cloud server based on IFC and display in VR headset using a game engine (2018)	Very difficult conversation between BIM and VR. Proposed solution to synchronise BIM changes in VR headset.

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596

#### 4. Discussion

597 This review contributes to the prevailing body of knowledge by identifying the overlooked  
598 factor of compatibility and clarifying the misconception of compatibility and interoperability  
599 in the BIM-COM literature. While there has been extensive research conducted into  
600 interoperability from a technical perspective [117,118], there is a notable paucity of  
601 investigation into developing DOI theory by analysing contextual factors regarding  
602 compatibility. In fact, compatibility as a contextual theory has largely been ignored. This  
603 paper identifies three main thematic groupings within the BIM-COM literature namely: BIM  
604 adoption; GIS; and AR/VR. Moreover, the research also identifies a knowledge gap in terms  
605 of developing a procedural model and relevant standards for integrating BIM with state-of-art  
606 technologies over time. Volk et al. [119] report that interoperability challenges arise during  
607 the lifetime of a building or infrastructure where the user still utilises the initial version of  
608 information models. Arayici et al. [120] state that the cross-organisational interoperability  
609 specification development adopts the Information Delivery Manual recommended by  
610 BuildingSMART. However, their recommendations mainly revolve around data rather than  
611 people and processes as the main parts of the adoption process [120]. Two approaches  
612 regarding the ‘compatibility’ concept (refer to Table 7) are revealed and will be discussed  
613 henceforth.

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**The first approach** (contextual theory) uses compatibility as a measure of BIM diffusion at  
the organisational or sector levels in a specific context, focusing on the value of a user’s  
organisation. While this is an important concept, first developed by Rogers in 1995, it has  
largely been ignored until 2012. The BIM-COM literature shows that in 2012 the number of  
references for compatibility is 4, but this frequency gradually increases to 138 in 2018 (refer  
to Table 2). This is because the concept is core to scholars’ arguments since BIM diffusion is  
changing the target of adopters from architects to other disciplines, mainly construction  
contractors. In construction, a wider range of technologies and algorithms are being used and  
hence, it is important to use a compatible BIM with high interoperability. According to  
Haoues et al. [103] compatibility and interoperability are key measures of software product  
standards that have not been directly discussed in recent BIM standard investigations.

In this approach, compatibility is known as a key measurement of the rate of BIM adoption

(cf. Davies and Harty [69]; Son et al. [52]; and Gledson and Greenwood [71]). These aforementioned papers investigate the important factor from the perspective of the user or potential adopter. However, the concepts of compatibility and interoperability are used differently in these articles, since there is not any unique measure defined for the compatibility concept for BIM or specific information technologies (IT) in construction.

Based on the identified factors in the compatibility literature, and experiences of GIS applications, a list of measures for assessing compatibility is provided. This list is critical for practitioners in assessing to what extent a proposed BIM application is compatible to their organisational values and it is useful to innovators for increasing the level of compatibility of BIM applications when offering a new system. The present review suggests future researchers must examine and improve compatibility and interoperability of BIM applications in different contexts [82]. There is also a contribution by identifying that integration of BIM with other methods, to extend BIM applications and therefore address current needs, will increase BIM adoption.

Cluster A suggests that compatibility and interoperability doggedly persist as major impediments for successful BIM adoption [53,69,52]. For example, Gourlis and Kovacic [53] argue that ‘One-Platform-BIM’, as a one-stop shop solution, is required to be widely and successfully used in different complicated projects. Theme 1 suggests the necessity of a mechanism for efficient data and model exchange between different users and software programs.

Within the BIM-COM cluster a variety of desirable BIM applications are mentioned, such as automated life cycle costing [53], spontaneous cost estimation for each item in the bill of quantity [104] and material emission footprints [53]. This work [cf. 22, 76] discusses that the existing data exchange challenge requires a long gestation period in construction. Further applications identified require the possibility of full integration of BIM with power system analysis tools, power demand estimation methods and/or renewable energy estimation algorithms [110]. For example, Farooq et al. [110] suggest the development of common standards and offer freeware applications of BIM (refer to cluster B). The systematic review presented here reveals that compatibility should be assessed prior to utilising information modelling applications in any construction project [116, 22]. For example, Zuluaga and Albert [22] suggest that departments of transportation in North Carolina should measure the compatibility of protection devices with their bridge projects prior to procurement. They propose the compatibility values of efficiency, cost-effectiveness and safety which should be addressed by virtual prototyping in their examinations. The content analysis specifically shows that previous studies complain of the difficulty of the conversation between BIM data and other technologies such as AR, VR and GIS [82]. For example, Du et al. [116] recently report that the lack of automated data transfer methods between BIM and VR makes the conversation between the two difficult. Du et al. [116] conclude that the latency between BIM and VR is one of the barriers for VR adoption in the construction projects.

As a future direction, BIM-COM could be further extended to explore the detailed barriers of adoption and implementation in different contexts which implies several directions for future investigations. These findings stimulate wider discourse as to whether the current means of analysing BIM adoption and implementation are correct? Since compatibility is a critical factor of technology diffusion, researchers should investigate the values of companies which may relate to the scale of the company in terms of size (small to large). In a specific context, Mostafa et al. [35] investigate barriers of BIM adoption in the prefabrication industry, but

678 they also suggest that case study based investigations are required in this sector and other  
679 countries to identify context based factors.

680  
681 **The second approach** (technical) uses compatibility and interoperability interchangeably or  
682 only focuses on interoperability of BIM with other software programs, which can be a  
683 measure of success of the implementation process. The present paper carefully defines  
684 compatibility as the main factor of BIM diffusion; this is different to interoperability which  
685 tends to enable different systems to work together with consideration to technical  
686 specifications, languages and standards. For example, the review shows that GIS users  
687 experience a higher interoperability when using GIS in their experimentations. Fernández-  
688 Caramés et al. [105] describe GIS interoperability as outstanding among other systems and as  
689 a ‘fully human compatible’ system because the design of the system is based on its usability,  
690 processing of geospatial data and the potential to run queries, such as to help find a room or  
691 object with a given position and to retrieve a list of options. Fernández-Caramés et al. [105]  
692 point out that GIS supports different formats such as IFC models [106], Keyhole Markup  
693 Language (KML), ESRI’s shapefiles (SHP), compatibility of GML Simple Features Profile  
694 and the Simple Features for SQL due to similarity of structure and geometries [105,109].  
695 However, recent studies shows that BIM and GIS still cannot directly be linked together  
696 [121].

697  
698 In the second approach, the interoperability of BIM with current systems and software  
699 packages is necessary to facilitate the implementation of BIM before the user becomes  
700 disheartened with using BIM or vendors offer replacement software, GUI or proxies that  
701 increase BIM implementation costs and frequently require additional staff training. This is in  
702 line with the literature mentioning that interoperability is a crucial requirement for increasing  
703 BIM adoption in the industry [62]. However, many articles do not discuss the interoperability  
704 issues. For example, in 2013 the number of references for AR/VR is 352 - the highest in the  
705 review period (refer to Table 2). Wang et al. [75] tend to explore implications of AR for  
706 future studies. Bae et al. [79] report that they could successfully generate 3D point cloud  
707 models of a target scene and claim that their technique is up to 35 times quicker than other  
708 Structure-from-Motion (SfM) algorithms. However, this study did not report challenges of  
709 compatibility of BIM with any other tools they used, since they practically did not develop  
710 any BIM. They suggest that a practitioner can create BIM by drawing lines on the  
711 photographs generated in their experimentations, but the issue of interoperability is not  
712 mentioned.

713  
714 Several papers promote the integration of BIM and AR/VR [84,83,116]. For example,  
715 Irizarry et al. [84] suggest that the integration of BIM and mobile AR can enhance decision  
716 support systems and provide a collaborative environment for solving daily issues in facility  
717 management, particularly in complex facilities such as hospitals. However, recent studies  
718 confirm that the manual process of transferring data from BIM to VR displays is a time-  
719 consuming task. Several studies express concerns about the lack of automated mechanism or  
720 efficient synchronization system for the conversation of rich data between BIM and VR  
721 [116]. In 2018, several papers within the study sample mainly discuss AR [96,97] whilst  
722 other key papers focus on VR [116,22]. Chu et al. [96] evaluate a mobile and cloud-based  
723 BIM AR tool by conducting a survey. They demonstrate that the existing 2D drawings can be  
724 modified using a marker tool and this may improve task efficiency in construction. Alsaifouri  
725 and Ayer [97] review papers relevant to facilitation of information flow between stakeholders  
726 in virtual and real construction sites. They find that about 70% of articles examine a  
727 unidirectional flow of information, mainly from a construction site or a virtual model. They

[*ibid*] also note that around 26% of the included papers mention a bidirectional information flow, in which the data is accessible from both a virtual model and real site. The review reveals that the majority of papers examine non-automated systems, and that automation receives less attention. This is why the interoperability issues of the relevant software programs were not fully identified previously. Du et al. [116] design an automated synchronization system for updating BIM changes in VR Oculus Rift DK2 and find a general problem that the conversation between BIM and VR models is difficult and time consuming. However, they report that this system should be tested on complex models. The speed of synchronization will be affected where many interdependent elements are changed simultaneously. In another paper, Zuluaga and Albert [22] propose a compatible system for bridge maintenance for fall protection.

**Table 7. Summary of the clusters' arguments and gaps in the literature.**

<b>Two approaches in BIM-COM literature</b>	<b>Core focus/argument</b>	<b>Summary of issues for using BIM and future directions</b>
Approach 1 (contextual): a measure of BIM at the organisational and community levels.	Concepts of BIM diffusion, compatibility at organisational level; investigation of BIM adoption rate.	Reported challenges of: compatibility issues with different stakeholders; difficulty of data exchange; missing or redundant data; data recognition, mapping and transferring issues; inconsistencies in generated data; lack of required data or unwanted generated data and manual re-entering data; authentication; anomalous detection; and format preserving. Use of BIM for productivity measures, cost estimating, cultural heritage and facility management.
Approach 2 (technical): a measure of BIM implementation and its integration with other systems, including GIS or papers inspired from GIS practices and reference these papers.	Interoperability at technical levels; cases from integration of BIM and GIS; facilitation of BIM implementation and extension of BIM applications	Heterogenous data models, formats, different spatial resolutions, and geometric representation methods, delay in data entry, transmission, processing, perception, evaluation, judgement, response, and overall electronic data interchange, specifically for energy saving and life cycle assessment tools with BIM.

The value proposition on interoperability is confirmed by previous studies [61]. The review shows that there is a large gap in compatibility investigations and interoperability issues in terms of the integration of BIM applications and energy modelling and carbon embodied estimation tools, including faulty data exchange and interoperability [99,122,123,53,85]. Currently, the data from BIM applications cannot be directly used in energy modelling tools; data re-entry is necessary and/or employment of different GUIs such as OpenStudio, DesignBuilder, Hevacomp, Simergy, BEopt for EnergyPlus, and GBS, eQuest, and RIUSKA for DOE2 [99,124,125]. The conversation between BIM and energy modelling tools results in data loss and is experienced as a time-consuming practice [99,53]. Recent papers frequently suggest that future studies should resolve the current challenges of interoperability of BIM with energy saving and life cycle assessment tools [Muller [25]].

As an additional future direction, all relevant technologies being used by different companies in the construction process should be investigated and classified to find out the various

interoperability needs of the different businesses in construction. In fact, there is a need to identify how the process of integrating GIS, AR/VR or 3D printing, or the exchange of data between different BIM authoring programs such as Revit and Tekla, can be fully automated to address business needs and facilitate the diffusion process. For example in 2019, Sacks et al. [31] report the results of an experiment using BIM in fabrication of precast façades where numerous errors are encountered. These include the erroneous process of importing grid lines that were assigned into IFC ‘proxy’ objects, and thus were unable to exchange some of non-standard cross-sections using IFC. The current practices of 3D printing and robotic construction show that BIM has the potential to generate the required nodes and edges of a 3D information model, which can automatically provide deposition, idle and rotation of extruder to minimize construction time and optimise a robot arm or a 3D printer extruder path [126]. However, there are serious limitations in using the current prototypes for robotic control with different algorithms and movement mechanisms reported in 2018 [127].

Mzyece et al. [128] recommend that future studies should concentrate focus on determining the degree of interoperability between BIM and the construction design and management obligations and regulations to facilitate BIM adoption in a proactive manner. While IoT is increasingly being used in construction, the literature expounds a desire to move towards full integration of AR/VR [116], point clouds, GIS, IoT, RFID [32] with BIM [60] and BIM Cloud [56]. More investigations are also required to develop semantic web technologies empowered by DF, SPARQL, OWL and SKOS to convey meaning between BIM and GIS, since these technologies are developing and need to further mature [129]. The review also illustrates concerns regards applying machine learning, computer vision, semantic modelling and classification on the rich source of information of BIM [115]. Wu [130] also suggests the development of different algorithms to classify each object in an IFC model automatically using deep learning. The prevailing lack of discourse between these technologies and BIM is observed as a key factor impeding the adoption rate of advanced technologies such as VR [116]. The review also suggests developing data fusion methods for geometric and spatial data including topological relations of spatial objects [111].

This paper presents avenues for future studies linked to each identified theme which can help to facilitate the full application of BIM. This will occur when BIM potential for data and model exchange is increased. Another important issue is related to legacy systems [131], where the organisation still wishes to use previous or outdated systems due to internal values and policy. This issue is related to the nature of an organisation and their tasks and missions, where advanced systems are not desirable to the organisation. This should be investigated as a compatibility issue. Costin and Eastman [117] provide some examples, such as the use of 8-inch floppy disks by the Department of the Treasury when using assembly language code (ASM). In general, the reasons can be dollar saving, security or any other limitation. Therefore, compatibility and interoperability interfere at some points and should be investigated as future directions.

## 5. Conclusions

This paper aimed to identify and analyse articles related to compatibility as the main component of DOI theory which should be examined over time and in different contexts. The literature sources around this concept were identified and the BIM compatibility (BIM-COM) database including these relevant articles was created. This database showed an important gap in BIM adoption theory when considering the key measures of compatibility and interoperability in a systematic way. A total number of 131 articles were analysed to explore

trends over time and specifically 57 articles were selected based on the BIM-COM selected criteria for a detailed critical content analysis (cluster and thematic analysis) which would lead to the development of a deeper understanding of the current challenges in the literature and future directions. The cluster analysis resulted in three main clusters (A, B, and C) which were critically analysed against three main themes of BIM adoption, GIS and VR/AR interoperability issues.

This paper presented a conceptual framework, including main clusters and themes, to assist in extending and applying the DOI theory. It also elaborates upon how interoperability and compatibility are closely, and sometimes interchangeably, used in the BIM-COM literature. Contributions are made to the body of knowledge by identifying three themes and distinguishing the differences of these two critical concepts. Interoperability needs to be considered as one of the technology adoption model measures for successful BIM implementation at the technical level. The BIM-COM literature shows that articles examine BIM interoperability with other programs at the time of the experimentation. The examination of interoperability issues should be investigated at regular temporal intervals (possibly annually) because software programs are advancing exponentially and simultaneously, and new compatibility issues occur as software (and integration of different software) progressively develops. However, the present systematic review illustrates that the concept of compatibility has been overlooked. This concept is a contextual factor which can be used to measure BIM adoption at the organisational level.

The present article suggests that future studies should examine compatibility as a key construct of the BIM adoption model and specific measures should be determined by scholars to enable practitioners to predict the level of BIM compatibility in different contexts. In addition, the paper also reviews the perceived challenges of interoperability as the key practical barriers of BIM implementation and how the issues have shifted from basic formats in early 2000 to the variety of current complicated interoperability issues related to emerging digital technologies. A large knowledge gap is identified for improving compatibility in construction organisations. The compatibility concept should also be understood by construction companies in order to assess their needs, experience and infrastructures before they make the final BIM adoption decision. The study's findings help to extend BIM applications and speed up the adoption rate by easy conversations of data and model among stakeholders with different needs and using different formats.

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